



## Grievance List

Last Update: 16-Apr-26

This is a list of reports of human rights violations received by JaCER at this time.

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues:A)	Case Category (Issues:B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of initial review report issued	Closing Date
												JaCER	Reported Company		
No.006_2026	April 15th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Others	Other Issue	Human Rights Violations Against Customers/Consumers	The claimant lodged a complaint regarding the services provided by the member company.	JaCER notified the regular member company concerned of the case details and concluded its response.	Case Closed	Case Closed	-	16-Apr-26
No.005_2026	April 14th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Compliance Violation	Violations of Internal Policies	Within the company/group	The whistleblower, who is believed to be an employee of a subsidiary of a member company, submitted a report enquiring about working arrangements.	JaCER notified the regular member company concerned of the case details and concluded its response.	Case Closed	Case Closed	-	15-Apr-26
No.004_2026	April 7th, 2026	JaCER Website	Representative of the rights holders(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Compliance Violation	Bribery and Corruption	Within the company/group	The complainant lodged a complaint requesting that the member company conduct an investigation and take appropriate action, on the grounds that a manager at one of its group companies had engaged in conduct that was inappropriate from a compliance perspective and that internal reports from employees had not been handled appropriately.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response Under Consideration		
No.003_2026	April 3rd, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Russia	Harassment	Abuse of Authority	Within the company/group	The claimants are employees working at an overseas branch of the member company. As the claimants' line managers have been making unreasonable demands and imposing disciplinary measures on the employees, and the employees are being prevented from speaking out within the company, the claimants have lodged a complaint requesting that the member company take appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response Under Consideration		
No.002_2026	April 1st, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant, who is an associate of a company that does business with a member company, lodged a complaint seeking appropriate action, arguing that the member company's habitual practice of placing orders with short lead times constituted power harassment against the relevant personnels at the partner company.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response Under Consideration		
No.001_2026	April 1st, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant was employed as a temporary worker at a group company of a member company; however, having been subjected to unreasonable demands by superiors at the workplace, she/he lodged a complaint requesting an investigation and appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response Under Consideration		