

Grievance List

Last Update: 20-Aug-26

This is a list of reports of human rights violations received by JaCER at this time.

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues/A)	Case Category (Issues/B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of Initial review report issued	Closing Date
												JaCER	Reported Company		
No.089_2026	August 18th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company's business partner (supply chain company)	Japan	Working hours	Excessive and unfair working hours	By suppliers	The claimant lodged a complaint calling for appropriate action, alleging that problems such as excessive working hours were occurring at a contractor to whom the member company was awarding work.	JaCER notified the regular member company concerned of the case details.	Informed The Company Concerned	Report Received		
No.085_2026	August 11th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Mexico	Compliance Violation	Bribery and Corruption	Against other stakeholders	The claimant lodged a complaint alleging that a senior executive at a group company of the member organisation had engaged in inappropriate conduct, such as conflicts of interest, and requested that appropriate action be taken.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.084_2026	August 8th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	USA	Compliance Violation	Violations of Internal Policies	Within the company/group	The claimant lodged a complaint alleging that senior management at a group company of a member organisation had engaged in inappropriate expense claims and power harassment of employees, and requested that appropriate action be taken.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.082_2026	August 5th, 2026	JaCER Website	Representative of the rights holders	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Maternity Harassment	Within the company/group	The spouse of the claimant (representative) is a worker seconded from a group company of a member organisation. The claimant has filed a complaint seeking appropriate action and compensation on the grounds that she/he has suffered mental distress as a result of maternity harassment—amounting to pressure to resign—from representatives of both the seconding company and the host company.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.081_2026	August 5th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Thailand	Termination of Employment or Contractual Relationship	Unfair Termination of Contract	Within the company/group	The claimant, an employee of a group company of a member organisation, filed a complaint seeking appropriate action and remedy. This followed her/his submission of a whistleblowing report within the company, after which she/he was notified that her/his contract would be terminated whilst she/he was still employed; she/he regarded this as a retaliatory measure.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.077_2026	July 31th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Children's Rights	Violations of Children's Rights	Against other stakeholders	The claimant lodged a complaint seeking an appropriate response, alleging that her/his children's rights had been infringed by a person associated with a business partner in which a member company is a major shareholder.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.074_2026	July 28th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Remuneration and Wages	Non-Payment of Remuneration or Wages	Against other stakeholders	The claimant is an employee of a business partner of a group company belonging to a member organisation; she/he has lodged a complaint alleging power harassment and non-payment of remuneration by an employee of that company, and are seeking an appropriate response.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues A)	Case Category (Issues B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of initial review report issued	Closing Date
												JaCER	Reported Company		
No.071_2026	July 24th, 2026	JaCER Website	Representative of the rights holders(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant lodged a complaint requesting appropriate action, on the grounds that harassment by certain staff members had become a regular occurrence at the member company's domestic facility.	JaCER notified the regular member company concerned of the case details.	Initial review report in preparation	Response under consideration		
No.066_2026	July 21th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Humane Treatment	Inhumane Treatment of Workers	Within the company/group	The claimant was an expatriate who had been temporarily seconded to a member company; however, having been subjected to unfair treatment by a superior at the member company, she/he brought legal proceedings in her/his home country. As a result, an employee of the member company drew up an unfair performance appraisal report as an act of retaliation, leading to her/his resignation from the company to which he belonged and causing damage to her/his mental health. The claimant therefore lodged a complaint with the member company seeking an apology and appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	7-Aug-26	
No.065_2026	July 10th, 2026	JaCER Website	Representative of the rights holders	JaCER Member Company	Member company subsidiary/group company	Thailand	Compliance Violation	Bribery and Corruption	By suppliers	The claimant lodged a complaint seeking appropriate action, alleging that a group company of a member firm had received inappropriate rebates from a business partner and that unfair trading practices were taking place.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	31-Jul-26	
No.064_2026	July 9th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Ending of employment or contract	Unfair dismissal	Within the company/group	The claimant was employed by a group company of the member organisation; however, she/he was subsequently dismissed by the company during the probationary period. She/he therefore lodged a claim against the member organisation, seeking appropriate action on the grounds that the dismissal was unfair.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	3-Aug-26	
No.061_2026, No.062_2026	July 5th, 8th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Harassment	Abuse of Authority	Within the company/group	The claimant, an employee of a group company of a member organisation, lodged a complaint alleging that she/he was being subjected to power harassment by her/his line manager and requesting that appropriate action be taken.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	24-Jul-26	
No.60_2026	July 4th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company's business partner (supply chain company)	Hungary	Discrimination	Discrimination Against Persons With Disabilities	By suppliers	The claimant, who has a disability, was rejected when applying for a job with a business partner of a member organisation because no reasonable accommodation was provided in relation to the disability; the claimant therefore lodged a complaint requesting that the member organisation take appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Fact-finding investigation underway	23-Jul-26	
No.058_2026	June 30th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Czech Republic	Termination of Employment or Contractual Relationship	Unfair Termination of Contract	Within the company/group	The claimant, who had been working at a group company of a member organisation, filed a complaint alleging that the termination of its contract was an act of retaliation following a whistleblowing report concerning health and safety, and requested an investigation and appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	21-Jul-26	

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues:A)	Case Category (Issues:B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of initial review report issued	Closing Date
												JaCER	Reported Company		
No.057_2026	June 29th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	India	Compliance Violation	Unfair Competition/Trading Practices	Against other stakeholders	The claimant, who had been a business partner (sales agent) of a group company belonging to a member firm, filed a complaint seeking an appropriate response after the business contract was unilaterally terminated without any valid reason or explanation.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	21-Jul-26	
No.056_2026	June 28th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Harassment	Abuse of Authority	Within the company/group	The claimant, who is an affiliate of a member company's group, lodged a complaint requesting that the company take appropriate measures, as a supervisor was engaging in harassing behaviour towards other employees in the workplace.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	21-Jul-26	
No.055_2026	June 28th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant, who is employed at a member company's domestic facility, lodged a complaint requesting that the member company take appropriate action, alleging that she/he had suffered severe psychological distress as a result of power harassment by her/his line manager.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	16-Jul-26	
No.054_2026	June 27th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant alleged that the member company had failed to deal appropriately with past instances of power harassment involving its directors, and that improvements were needed to its internal reporting system.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	6-Aug-26	
No.052_2026	June 26th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Occupational Safety and Health	Safe and Healthy Working Environment	Within the company/group	The claimant is an employee of a contractor working for a group company of a member organisation and has lodged a complaint calling on that group company to take appropriate measures regarding occupational health and safety in the workplace.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	17-Jul-26	
No.050_2026	June 24th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant is the manager of a company that does business with a member company; however, after receiving remarks and actions from an employee of that member company pressuring her/him to terminate the business relationship, she/he filed a complaint seeking an appropriate response.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	16-Jul-26	
No.049_2026	June 23rd, 2026	JaCER Website	Representative of the rights holders(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant lodged a complaint requesting appropriate action to be taken, on the grounds that a staff of a member company was engaging in inappropriate behaviour and making inappropriate remarks towards her/his colleague within the company.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	17-Jul-26	
No.047_2026	June 21st, 2026	JaCER Website	Community representative(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant is an employee of a business partner of a member company's group firm; however, as a manager at the claimant's company has engaged in conduct amounting to power harassment in the workplace, the claimant has lodged a complaint seeking an improvement in the working environment.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	10-Jul-26	

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues A)	Case Category (Issues B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of initial review report issued	Closing Date
												JaCER	Reported Company		
No.046_2026	June 18th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company	Thailand	Harassment	Abuse of Authority	Within the company/group	The claimant is an employee of a business partner of a group company belonging to a member organisation; she/he has lodged a complaint alleging that she/he was subjected to conduct amounting to power harassment by an employee of that group company in connection with work-related dealings.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	7-Jul-26	
No.045_2026 No.059_2026	June 15th, 2026 July 2nd, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Indonesia	Violation of Freedom of Association	Violations of the Freedom of Association and the Right to Collective Bargaining	Within the company/group	The claimant is an employee engaged in trade union activities at an overseas affiliate of a member company; however, as union members have suffered adverse treatment—such as transfers and suspensions—at the hands of the company, the claimant has filed a petition seeking remedial action.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	31-Jul-26	
No.044_2026	June 10th, 2026	JaCER Website	Community representative	JaCER Member Company	Member company's business partner (supply chain company)	Japan	Harassment	Maternity Harassment/Paternit y Harassment	By suppliers	The claimant lodged a complaint requesting improvements to the company's systems, as there were concerns regarding workers taking parental leave at a supplier company of a member firm.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	30-Jun-26	
No.043_2026	June 9th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	India	Compliance Violation	Violations of Laws and Regulations	Against customers	The claimant, an individual customer receiving a loan from a subsidiary of a member company, lodged a complaint seeking appropriate measures and remedy on the grounds that the company was unlawfully charging excessive fees and unduly restricting the right to lodge objections.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	6-Jul-26	
No.041_2026	June 5th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant, who was an employee of a group company of the member firm, filed a complaint seeking an investigation into the facts and measures to prevent recurrence after suffering physical and mental harm due to conduct by an employee of the member firm that constituted power harassment.	JaCER notified the regular member company concerned of the case details.	Under Review For Closure	Requesting Closure	24-Jun-26	
No.039_2026	June 3rd, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company's business partner (supply chain company)	China	Harassment	Customer Abuse	By other business partners	The claimant, who is affiliated with a member company, has lodged a complaint alleging that she/he were subjected to unreasonable demands and harassment over a prolonged period by a representative of a client	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	21-Jun-26	
No.033_2026	May 24th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Compliance Violation	Unfair Competition/Trading Practices	Against other stakeholders	The claimant, who is associated with a business partner of a member company, has lodged a complaint seeking appropriate action, alleging that they have been subjected to harassment, unreasonable demands and pressure by representatives of the member company.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Fact-finding investigation underway	16-Jun-26	
No.032_2026	May 22nd, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Other Labour Issues	Other Labour Issues	Against other stakeholders	The claimant filed a complaint with the dispatching company, requesting an investigation and appropriate action regarding an employee dispatched from an affiliate of a member company, citing issues with the employee's work attitude and conduct at the host workplace.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	-	
No.031_2026	May 20th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimant, a temporary worker employed by a domestic group company of a member firm, lodged a complaint requesting an investigation and appropriate action, alleging that permanent staff had made unreasonable work-related demands and inappropriate remarks towards temporary staff, and that there were also issues relating to occupational health and safety.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	9-Jun-26	

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												JaCER	Reported Company		
No.030_2026	May 17th, 2026	JaCER Website	Community representative	JaCER Member Company	Member company's business partner (supply chain company)	USA	Indigenous Peoples and Local communities	Violations of the rights of indigenous peoples and local communities	By financing partners	The claimant filed a petition calling for the suspension of funding for an LNG export project in the United States being developed by a company financed by a member firm, on the grounds that the project was causing health risks to local residents and environmental concerns.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	16-Jun-26	
No.029_2026	May 17th, 2026	JaCER Website	Community representative	JaCER Member Company	Member company's business partner (supply chain company)	USA	Indigenous Peoples and Local communities	Violations of the rights of indigenous peoples and local communities	By financing partners	The claimant filed a petition calling for the suspension of funding for an LNG export project in the United States being developed by a company financed by a member firm, on the grounds that the project was causing health risks to local residents and environmental concerns.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	16-Jun-26	
No.028_2026	May 17th, 2026	JaCER Website	Community representative	JaCER Member Company	Member company's business partner (supply chain company)	USA	Indigenous Peoples and Local communities	Violations of the rights of indigenous peoples and local communities	By financing partners	The claimant filed a petition calling for the suspension of funding for an LNG export project in the United States being developed by a company financed by a member firm, on the grounds that the project was causing health risks to local residents and environmental concerns.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	16-Jun-26	
No.026_226	May 16th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Indigenous Peoples and Local communities	Violations of the rights of indigenous peoples and local communities	Within the company/group	The claimant lodged a complaint requesting that the member company take appropriate action, citing issues with the commuting behaviour of employees at its domestic facility.	JaCER notified the relevant member company of the report, requested that necessary measures be taken, and subsequently closed the case.	Case Closed	Case Closed	-	18-May-26
No.022_2026, No024_2026, No025_2026	May 13th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Within the company/group	The claimants submitted claims stating that, when recruiting a manager for a sports club operated by a company in which a member organisation has invested, the member organisation should verify whether the investee company has implemented appropriate measures to prevent harassment and carried out human rights due diligence.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	2-Jun-26	
No.021_2026	May 13th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Compliance Violation	Unfair Competition/Trading Practices	Against other stakeholders	The claimant argued that a member company was placing excessive demands on the workers of their business partner by refusing to accept necessary price increases and placing orders with tight deadlines, and lodged a complaint calling on the company concerned to take appropriate actions.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Case Closed	1-Jun-26	
No.020_2026	May 12th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	China	Working Hours	Excessive or Unreasonable Working Hours	Within the company/group	The claimant, who works for an overseas subsidiary of a member company, has lodged a complaint requesting an investigation and appropriate action, arguing that prolonged working hours resulting from staff cuts could lead to health and safety issues.	JaCER notified the regular member company concerned of the case details. Subsequently, as the claimant has indicated their intention to withdraw the claim, this case is hereby closed.	Case Closed	Case Closed	-	15-May-26
No.018_2026	May 10th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Privacy	Violations of the Right to Privacy	Against customers	The claimant, a customer of a member company, alleges that her/his personal information was collected inappropriately by staff at the shop in question. The claimant has also lodged a complaint alleging breaches of compliance in the handling of product returns, and are seeking an appropriate resolution, such as a refund.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Corrective and preventive measures underway	15-Jun-26	

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												JaCER	Reported Company		
No.017_2026	May 4th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Rights of People with Disabilities	Violations of the Rights of Persons with Disabilities	Within the company/group	The claimant alleged that, whilst employed by a member company under the scheme for the employment of persons with disabilities, her/his health deteriorated as a result of receiving guidance from her/his line manager that lacked reasonable accommodation.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response under consideration	26-May-26	
No.016_2026	April 29th, 2026	JaCER Website	Other	JaCER Member Company	Member company subsidiary/group company	South Korea	Gender	Human Rights Issues Relating to Gender (including Sexual Minorities)	In advertising and marketing	The claimant pointed out that a public event sponsored by an overseas group company of a member company present issues and risks relating to gender and sexual violence, and submitted a petition calling for improvements and enhancements to human rights due diligence when considering sponsorship.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	25-May-26	
No.015_2026	April 28th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company's business partner (supply chain company)	India	Remuneration and Wages	Non-Payment of Remuneration or Wages	By other business partners	The claimant is an employee at one of the member company's overseas factories. She/He was not paid the bonus normally granted by the local management and suffered retaliatory measures following her/his complaint to the company. Furthermore, as the company has issues relating to health and safety in the workplace and violations of labour laws, the claimant lodged a complaint requesting an investigation into these matters and appropriate action.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Response under consideration	22-May-26	
No.014_2026	April 27th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant works for a subsidiary of a member company but has been subjected to unreasonable behavior by a supervisor at work; since the internal reporting system is not functioning properly, the claimant filed a complaint seeking appropriate action.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	-	
No.013_2026	April 24th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Others	Other Issue	Against customers	The claimant is a consumer who purchased a product from a member company and has lodged a complaint regarding dissatisfaction with the quality of the product and the company's response.	JaCER notified the regular member company concerned of the case details.	Case Closed	Case Closed	-	28-Apr-26
No.012_2026	April 23rd, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	Member company subsidiary/group company	Japan	Other Labour Issues	Other Labour Issues	Against other stakeholders	The claimant filed a complaint with the dispatching company, requesting an investigation and appropriate action regarding an employee dispatched from an affiliate of a member company, citing issues with the employee's work attitude and conduct at the host workplace.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	-	
No.011_2026	April 23rd, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company's business partner (supply chain company)	Japan	Harassment	Abuse of Authority	By other business partners	The claimant had been working as a temporary employee at a company affiliated with a member company; however, following the termination of her/his contract during the contract period, she/he filed a complaint seeking redress after being subjected to inappropriate behaviour by her/his line manager at that company.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Fact-finding investigation underway	19-May-26	
No.010_2026	April 23rd, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Netherlands, Serbia	Compliance Violation	Violations of Internal Policies	Within the company/group	The claimant suffered unfair treatment and retaliatory measures from the member company regarding the payment of medical expenses for a family member. Furthermore, the claimant lodged a complaint alleging that a person involved had inappropriately disclosed her/his business information to an external party, and sought appropriate compensation and disciplinary action against the persons concerned.	JaCER notified the regular member company concerned of the case details.	Under Review For Closure	Requesting Closure	10-Jun-26	

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												JaCER	Reported Company		
No.009_2026	April 22nd, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	JaCER Member Company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant, who is a business partner of a member company, lodged a complaint strongly protesting against and demanding improvements regarding harassment allegedly suffered at the hands of a representative of the member company in the course of business.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response Under Consideration	26-May-26	
No.008_2026	April 22th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company's business partner (supply chain company)	Malaysia	Others	Violations of Consumer Safety and the Right to Know	By other business partners	The claimant alleged that she/he was subjected to systematic retaliation against the reporting by an overseas subsidiary funded by a company with which the member company had business dealings.	JaCER notified the regular member company concerned of the case details.	Case Closed	Case Closed	-	30-Apr-26
No.007_2026	April 21th, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Sexual Harassment	Within the company/group	The claimant, an employee of a group company belonging to a member company, was subjected to sexual harassment in the workplace. Furthermore, claiming to have suffered disadvantage in matters such as personnel transfers following her/his return from parental leave, she/he lodged a complaint with the company demanding appropriate action.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Response Under Consideration	13-May-26	
No.006_2026	April 15th, 2026	JaCER Website	Person affected by human rights violations(anonymity)	JaCER Member Company	JaCER Member Company	Japan	Others	Other Issue	Human Rights Violations Against Customers/Consumers	The claimant lodged a complaint regarding the services provided by the member company.	JaCER notified the regular member company concerned of the case details and concluded its response.	Case Closed	Case Closed	-	16-Apr-26
No.005_2026	April 14th, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Compliance Violation	Violations of Internal Policies	Within the company/group	The whistleblower, who is believed to be an employee of a subsidiary of a member company, submitted a report enquiring about working arrangements.	JaCER notified the regular member company concerned of the case details and concluded its response.	Case Closed	Case Closed	-	15-Apr-26
No.004_2026	April 7th, 2026	JaCER Website	Representative of the rights holders(anonymity)	JaCER Member Company	Member company subsidiary/group company	Malaysia	Compliance Violation	Bribery and Corruption	Within the company/group	The complainant lodged a complaint requesting that the member company conduct an investigation and take appropriate action, on the grounds that a manager at one of its group companies had engaged in conduct that was inappropriate from a compliance perspective and that internal reports from employees had not been handled appropriately.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Fact-finding investigation underway	7-May-26	
No.003_2026	April 3rd, 2026	JaCER Website	Other(anonymity)	JaCER Member Company	Member company subsidiary/group company	Russia	Harassment	Abuse of Authority	Within the company/group	The claimants are employees working at an overseas branch of the member company. As the claimants' line managers have been making unreasonable demands and imposing disciplinary measures on the employees, and the employees are being prevented from speaking out within the company, the claimant has lodged a complaint requesting that the member company take appropriate action.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	22-Apr-26	
No.002_2026	April 1st, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant, who is an associate of a company that does business with a member company, lodged a complaint seeking appropriate action, arguing that the member company's habitual practice of placing orders with short lead times constituted power harassment against the relevant personnel at the partner company.	JaCER notified the regular member company concerned of the case details.	Initial review report issued	Fact-finding investigation underway	21-Apr-26	

Case Number	Date received	Reporting Channel	Claimant	Reported Company	Alleged Company	Case Location	Case Category (Issues A)	Case Category (Issues B)	Case Category (Relations)	Outline of Case	Progress	Status		Date of initial review report issued	Closing Date
												JaCER	Reported Company		
No.001_2026	April 1st, 2026	JaCER Website	Person affected by human rights violations	JaCER Member Company	Member company subsidiary/group company	Japan	Harassment	Abuse of Authority	Against other stakeholders	The claimant was employed as a temporary worker at a group company of a member company; however, having been subjected to unreasonable demands by superiors at the workplace, she/he lodged a complaint requesting an investigation and appropriate action.	JaCER notified the regular member company concerned of the case details.	Monitoring after initial review report	Fact-finding investigation underway	22-Apr-26	